



HOMELESS OUTREACH

Impact Report

JANUARY - JUNE 2025

\$21,415.25 *in items, supplies, and resources provided to shelterless individuals*

via our partnership with Hearts For the Invisible Coalition Charlotte & Mecklenburg County

267 SLEEPING BAGS

318 HANDWARMER PACKS

129 WINTER JACKETS

287 PAIRS of SOCKS

3501 SNACK PACKS

139 PAIRS OF GLOVES

223 PAIRS of SHOES

484 CANS of FOOD

1474 BOTTLED DRINKS

\$3,680.30 *in cold weather items, snack packs, assorted drinks, and other supplies purchased by HUG for local shelterless individuals distributed during 2025 Point in Time Count*

DIRECT DAY CENTER/DROP-IN SERVICES PROVIDED

Hearts United for Good operates a Drop-In/Day Center dedicated to serving our unhoused neighbors by providing essential support. On-site, we offer access to food, snacks, drinks, clothing, hygiene products, and other critical resources needed to survive without shelter.

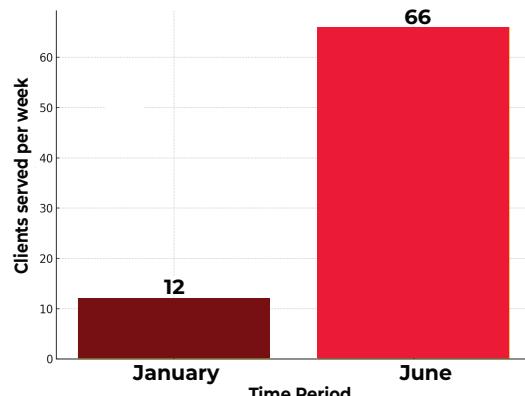
During the harsh winter months, we serve hot meals, soups, coffee, and hot chocolate to help individuals stay nourished and warm. In the summer, we respond to extreme heat with cold drinks, sandwiches, snacks, and bags of ice to help clients stay cool and hydrated.

We currently welcome an average of 8-12 individuals per day, operating on-site 5-7 days a week, alongside our continued off-site outreach efforts.

NARCAN SUPPLIES

HUG offers free Narcan upon request to help prevent overdose deaths amid the alarming rise in fentanyl and opioid-related fatalities.

Growth in Weekly Clients Served on Location



Extreme Weather Support

During the extreme winter months, HUG provides hot meals, coffee, soups, hot chocolate, & more to shelterless clients.

We also offer sweatshirts, winter jackets, gloves, hats, scarves, and more on site.



Hot & Cold Meals and Drinks

Too often, our homeless clients lack the ability to cook or heat food.

We provide hot meals, sandwiches, cold drinks, and more for on-site drop ins, averaging 44 meals per week.



24/7 Self-Serve Pantry

HUG features a 24/7 self-serve food pantry box, located at the front of our facilities.

We keep this box stocked and full with snacks & meals for off-hour clients.



Safe & Seen Program

The HUG Safe & Seen program provides branded neon safety vests to our shelterless clients to ensure maximum visibility when walking or riding at night.